

## **EXHIBIT 21**

## **EXHIBIT 21**

**From:** Scott, Jeff  
**To:** Hemingway, Jamie; Andrews, John  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV  
**Date:** Thursday, July 6, 2023 9:12:59 AM  
**Attachments:** image001.png  
 image006.png  
 image007.png  
 image008.png  
 image009.png  
 image010.png  
 image011.png  
 image012.png  
 image013.png  
 image014.png  
 image015.png  
 image016.png  
 image017.png  
 Outlook-v3hns2xr.png  
 Outlook-fboqddhu.png  
 Outlook-t1fduuy.png  
 Outlook-ubyc02ho.png  
 Outlook-tatirc1y.png

Go ahead and block them. We can't have them spamming.

Thanks

Jeff

**Jeff Scott**  
 Library Director | Washoe County Library System  
[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov) | Office: 775.327.8340  
 301 S. Center Street, Reno, NV 89501

**From:** Hemingway, Jamie <JHemingway@washoecounty.gov>  
**Sent:** Thursday, July 6, 2023 9:08:57 AM  
**To:** Scott, Jeff <jscott@washoecounty.gov>; Andrews, John <JAndrews@washoecounty.gov>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

As of this morning we've gotten spammed by Audit Reno 31 times. Same video reposted. I haven't blocked the account yet.



**Jamie Hemingway**  
 Public Information and Development Officer | Washoe County Library System  
[jhemingway@washoecounty.gov](mailto:jhemingway@washoecounty.gov) | Office: 775-327-8360  
 301 South Center Street, Reno, NV 89501



**From:** Scott, Jeff <jscott@washoecounty.gov>  
**Sent:** Wednesday, July 5, 2023 12:48 PM  
**To:** Hemingway, Jamie <JHemingway@washoecounty.gov>; Andrews, John <JAndrews@washoecounty.gov>  
**Subject:** RE: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

That sucks! Sorry to hear that.

Just hang on to that until I get an answer from Mary. I told them that he was blocked for spamming the chat. He has first amendment rights, but he can't interrupt our regular flow of business.

Thanks,

Jeff



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 301 S. Center Street, Reno, NV 89501



**From:** Hemingway, Jamie <JHemingway@washoecounty.gov>  
**Sent:** Wednesday, July 5, 2023 12:47 PM  
**To:** Scott, Jeff <jscott@washoecounty.gov>; Andrews, John <JAndrews@washoecounty.gov>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

John found the blocked list on Facebook. We've only blocked 8 people. We'll start keeping track.

In drag story hour-related news, I just saw that the Drag Story Hour nonprofit is closing their Miami chapter... for obvious reasons. Sad!



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 301 South Center Street, Reno, NV 89501



**From:** Scott, Jeff <jscott@washoecounty.gov>  
**Sent:** Wednesday, July 5, 2023 12:43 PM  
**To:** Andrews, John <JAndrews@washoecounty.gov>; Hemingway, Jamie <JHemingway@washoecounty.gov>  
**Subject:** RE: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

He still can't spam the chat. He is just mad his little video isn't going viral. Nobody is watching after he talks to me.

Thanks,

Jeff



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**From:** Andrews, John <[JAndrews@washoecounty.gov](mailto:JAndrews@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 12:22 PM  
**To:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>; Hemingway, Jamie <[JHemingway@washoecounty.gov](mailto:JHemingway@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

We should probably revisit the social media policy. We had one years ago but it was rescinded some time before 2014 (not sure when, exactly, or why for that matter).

Sorry you're having to deal with this!

John

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**From:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 12:03 PM  
**To:** Hemingway, Jamie <[JHemingway@washoecounty.gov](mailto:JHemingway@washoecounty.gov)>; Andrews, John <[JAndrews@washoecounty.gov](mailto:JAndrews@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

We can go over guidelines on how to handle him in the future (not social media but in person).

I'll read this more carefully from  
The League of California Cities

[https://www.calcities.org/docs/default-source/city-attorneys/05.2023-spring-fox\\_szoke-what-to-do-when-first-amendment-auditors-come-to-town.pdf?sfvrsn=95bf0950\\_3#~:text=instances%20of%20the%20above%2C%20known,otherwise%20test%20local%20government%20officials.](https://www.calcities.org/docs/default-source/city-attorneys/05.2023-spring-fox_szoke-what-to-do-when-first-amendment-auditors-come-to-town.pdf?sfvrsn=95bf0950_3#~:text=instances%20of%20the%20above%2C%20known,otherwise%20test%20local%20government%20officials.)

Similar activity

<https://www.boston.com/news/the-boston-globe/2023/05/21/youtube-first-amendment-audits-insult-public-workers-massachusetts/>

I would also say that in comparison to his other videos we handled it well. It's mostly me talking about the program and then being blocked from this kids area.

For Sparks we will probably have a better strategy to just keep all these folks in the protest zone. They activity is not permissible in the library and they have demonstrated intent to obstruct the program.

Thanks

Jeff

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**Jeff Scott**  
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301 S. Center Street, Reno, NV 89501

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**From:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:53:46 AM  
**To:** Hemingway, Jamie <[JHemingway@washoecounty.gov](mailto:JHemingway@washoecounty.gov)>; Andrews, John <[JAndrews@washoecounty.gov](mailto:JAndrews@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

Yes I am working with Mary on it. He can't just spam every post.

Thanks

Jeff

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**Jeff Scott**  
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[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov) | Office: 775.327.8340  
301 S. Center Street, Reno, NV 89501

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**From:** Hemingway, Jamie <[JHemingway@washoecounty.gov](mailto:JHemingway@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:52:25 AM  
**To:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>; Andrews, John <[JAndrews@washoecounty.gov](mailto:JAndrews@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

Thanks Jeff.

Here's just a sample of his spam posts as himself before being blocked, each one a repost of the video. Often on posts that have nothing to do with drag story hour.



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**From:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:50 AM  
**To:** Hemingway, Jamie <[jhemingway@washoecounty.gov](mailto:jhemingway@washoecounty.gov)>; Andrews, John <[jandrews@washoecounty.gov](mailto:jandrews@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

And I would have told you to block him if you didn't already.

Like yes share the video on the Storytime. But to put it on every post no way

Thanks

Jeff

**Jeff Scott**  
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[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov) | Office: 775.327.8340  
301 S. Center Street, Reno, NV 89501

**From:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:48:37 AM  
**To:** Hemingway, Jamie <[jhemingway@washoecounty.gov](mailto:jhemingway@washoecounty.gov)>; Andrews, John <[jandrews@washoecounty.gov](mailto:jandrews@washoecounty.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

I would leave it for now. Spamming is clearly not allowed.

He's obviously mad that no one cares about his video.

Thanks

Jeff

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Library Director | Washoe County Library System  
[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov) | Office: 775.327.8340  
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**From:** Hemingway, Jamie <[JHemingway@washoeconomy.gov](mailto:JHemingway@washoeconomy.gov)>  
**Sent:** Wednesday, July 5, 2023 11:44:07 AM  
**To:** Scott, Jeff <[jscott@washoeconomy.gov](mailto:jscott@washoeconomy.gov)>; Andrews, John <[JAndrews@washoeconomy.gov](mailto:JAndrews@washoeconomy.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

I'm sorry to have created this fiasco by blocking. Apparently we need to have an official policy for patron behavior on social media? I found this:  
<https://www.ala.org/advocacy/intfreedom/socialmediaguidelines#:~:text=Permanently%20blocking%20a%20patron%20from,Freedom%20of%20Information%20Act%2C%20request.>

## Consequences

Libraries should clearly state the consequences for posts that do not meet the library's social media policy, which should be drafted in consultation with legal counsel. Best practices include developing a procedure through which libraries notify patrons of why they are being blocked, provide an appellate process within the library for the patron to challenge the removal, and determine an acceptable time period for the patron to proceed through a reinstatement procedure. Permanently blocking a patron from the social media site based on prior comments could be considered a prior restraint in violation of the First Amendment. The social media content of a public library or publicly funded academic library can be subject to an open records, or Freedom of Information Act, request. All user's posts that are removed for any reason whatsoever should be securely retained in accordance with your organization's retention schedule. The policy for how long a library retains these social media posts should be clearly stated in its social media policy and reviewed by legal counsel. Library administrators should clearly communicate their social media policies and legal obligations to their vendors.



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 301 South Center Street, Reno, NV 89501




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**From:** Scott, Jeff <[jscott@washoeconomy.gov](mailto:jscott@washoeconomy.gov)>  
**Sent:** Wednesday, July 5, 2023 11:37 AM  
**To:** Hemingway, Jamie <[JHemingway@washoeconomy.gov](mailto:JHemingway@washoeconomy.gov)>; Andrews, John <[JAndrews@washoeconomy.gov](mailto:JAndrews@washoeconomy.gov)>  
**Subject:** Re: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

I will  
 Email Mary Kanderas to let them know we blocked him for spamming and get guidance.

Thanks  
 Jeff

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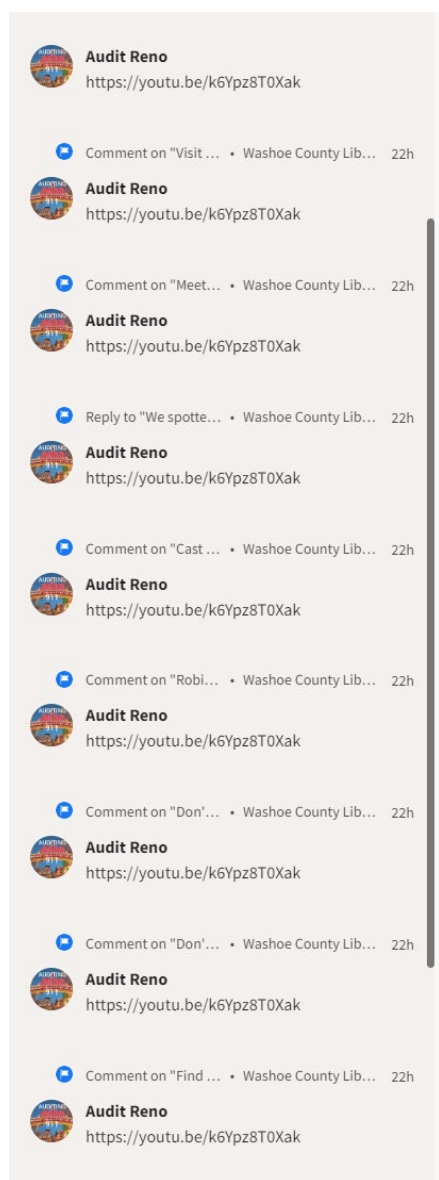
**Jeff Scott**  
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 301 S. Center Street, Reno, NV 89501

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**From:** Hemingway, Jamie <[JHemingway@washoeconomy.gov](mailto:JHemingway@washoeconomy.gov)>  
**Sent:** Wednesday, July 5, 2023 11:35:24 AM  
**To:** Scott, Jeff <[jscott@washoeconomy.gov](mailto:jscott@washoeconomy.gov)>; Andrews, John <[JAndrews@washoeconomy.gov](mailto:JAndrews@washoeconomy.gov)>  
**Subject:** Fw: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

I did block him for spamming. He has got some other account (Audit Reno) to spam instead and they have been reposting the YouTube video on every post.

I can unblock him if that's better. But I think it's a weird request to know who we have blocked. Are we allowed to give him names of people we have blocked since the beginning of having our social media accounts? Don't even know how we find that info—especially historically if it still exists. There aren't many, but that seems like a privacy thing. Is it a first amendment violation to block people on social media? If so, I will unblock.



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**From:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:29 AM  
**To:** Hemingway, Jamie <[jhemingway@washoecounty.gov](mailto:jhemingway@washoecounty.gov)>; Andrews, John <[jandrews@washoecounty.gov](mailto:jandrews@washoecounty.gov)>  
**Subject:** Fwd: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

Not sure about this one. Can we get this info?

Definitely justified for spam and hate speech. The person requesting has likely been blocked for spamming all of our socials with the YouTube video.

Thanks

Jeff

**Jeff Scott**  
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301 S. Center Street, Reno, NV 89501

**From:** Washoe 311 Public Records Requests <[washoe311-PRR@washoecounty.gov](mailto:washoe311-PRR@washoecounty.gov)>  
**Sent:** Wednesday, July 5, 2023 11:27:14 AM  
**To:** Scott, Jeff <[jscott@washoecounty.gov](mailto:jscott@washoecounty.gov)>

Cc: Kandaras, Mary <[mkandaras@dc.washoecounty.gov](mailto:mkandaras@dc.washoecounty.gov)>

Subject: FW: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request) - Washoe County, NV

Greetings,

Below please find the Public Records Request received by Washoe311. Let us know if we can provide additional information.

Thank you,



Washoe311 Service Center – Public Records Requests  
Communications Division | Office of the County Manager  
[washoe311-PRR@washoecounty.gov](mailto:washoe311-PRR@washoecounty.gov) | Office: 3-1-1 | 775.328.2003 | Fax: 775.328.2491  
1001 E. Ninth St., Bldg A, Reno, NV 89512

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From: Washoe311 <[Washoe311@washoecounty.gov](mailto:Washoe311@washoecounty.gov)>

Sent: Monday, July 3, 2023 8:07 PM

To: Washoe311 <[Washoe311@washoecounty.gov](mailto:Washoe311@washoecounty.gov)>

Subject: A new Service Request has been created [Request ID #139523] (Library System - Public Records Request)- Washoe County, NV

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## Washoe County, NV

A new service request has been filed.

Service Request Details	
ID	139523
Date/Time	7/3/2023 8:07 PM
Type	Library System - Public Records Request
Address	Washoe County
Origin	Washoe 311
Comments	Provide all of the individuals blocked or restricted from Washoe County Library System social media
Submitter	Ribar, Drew 3480 Pershing Ln Washoe Valley, NV 89704 <a href="mailto:Const2Audit@gmail.com">Const2Audit@gmail.com</a>

[View in QAlert](#)

Washoe County, NV